



Welcome to the Trauma and Burn Service. We are the state's only Level 1 Trauma Center, and are verified by The American College of Surgeons' Committee on Trauma.

Level 1 is the highest designation for trauma centers, and achieving verification means that MMC has voluntarily met criteria that set standards for providing excellent care to trauma patients. This designation means MMC provides not only the resources necessary for trauma care, but also the entire spectrum of care to address the needs of all injured patients, from the pre-hospital phase through rehabilitation.

The Trauma Center includes the Trauma Surgery Service, the Burn and Soft Tissue Service, the Surgical Critical Care Service and Pediatric Trauma Surgery. Each of these services are supported by the Trauma Program. The Trauma Program is comprised of:

Leadership

- Dr. Joe Rappold, *Trauma Medical Director*
- Dr. Bruce Chung, *Associate Trauma Medical Director*
- Dr. Damien Carter, *Burn Program Director*
- Julie Ontengco DNP, *Trauma Program Director*

Support Staff

Trauma Performance Improvement Coordinators

- Brandi Gordon, RN
- Wynne Sholl, RN
- Doris Laslie, RN

Trauma Registrars

Injury Prevention Coordinator

Research Coordinator

Medical Assistant

Burn Program Psychologist

Program Requirements and Resources

Every injured patient admitted to the Maine Medical Center is entered into the Trauma Registry by the Trauma Registrars. The Trauma Registry is our mechanism for data collection, report writing, and delivery of data outside the institution. Accuracy of the registry is very important to maintaining verification as a Level 1 center, the research we conduct, and the benchmarking we are held to nationally.

The Trauma PI Coordinators are a pivotal link between the clinical service and the program requirements. They are responsible for reviewing all patients that touch the Trauma Center and evaluating the care from pre-hospital through discharge. This includes reconciliation of all trauma activations within the last 24 hours, chart/case review, rounding with the team, complication/ data acquisition and analysis, etc. If something didn't go as expected, they want to know. The more information you can provide them with, the more effective the system can be. You are strongly encouraged to review the attached complications list, and report any that come up on your patients. You can report them to traumapi@mmc.org, or in person, but it is very important that you report them every time. The Trauma Center's function is only as good as its parts. While you are on service you are a very important part of the team, and we look forward to working together to identify successes and opportunities that arise.